



Avast® Business ShadowProtect®

Protect your customers' servers

Servers are at the core of business operations, so when they fail, it's critical that they are recovered as quickly as possible. Use ShadowProtect® to back up Windows servers and recover them fast to keep your customers' businesses running.

Capture everything

Create bare metal images of servers including systems, applications configuration settings, services and data. Ensure critical application servers such as Microsoft SQL, Exchange and SharePoint are protected and choose the most appropriate media (cloud, local or network drives or optical media) on which to store the data.

Pay as you go

As with all Avast Business CloudCare services, you only pay for what you use. ShadowProtect® licences are charged in arrears based on the number deployed; crucial when providing a service that is cost-effective and easy to understand.

Recover quickly

Perform bare metal restores to the same or different hardware including virtual environments, in minutes.

Quickly restore access to data and servers by mounting a point-in-time backup image.

Proactive remote management

Install ShadowProtect® agents through the Avast Business CloudCare portal without having to visit the machine. Schedule backups to meet customer needs and receive email alerts when backups have completed or failed.

FEATURES

REMOTE INSTALLATION AND MANAGEMENT

Install ShadowProtect® to servers using the Avast Business CloudCare portal and then manage remotely, saving on costly and disruptive on-premise visits.

BARE METAL IMAGE CAPTURE

Capture everything on customer servers – systems, applications, configuration settings, services and data. Back up critical application servers such as Microsoft SQL, Exchange and SharePoint servers.

PRO-ACTIVE MANAGEMENT

Execute a one-time full backup and then schedule incremental backups to run as often as every 15 minutes. Receive email alerts when backups have failed or/and have been successfully completed.

ENCRYPTED BACKUPS

When storing to local media, encrypt backup jobs

to protect images and secure data. Cloud storage data centers have 256-bit AES encryption.

FAST RECOVERY

Perform bare metal restores in minutes and quickly restore access to data and servers by mounting point-in-time backup images.

CHOICE OF BACKUP LOCATION

Customers may not want all their data backed up in the cloud. Choose to back-up data to local or network drives, optical media (DVD, CD Blu-ray disks) or to secure cloud data centers.

SERVER MIGRATION

Migrate servers from current physical or virtual locations to new physical hardware or virtual environments using backup images.

PAY-AS-YOU-GO LICENCING

Charging is based on the actual number or ShadowProtect® licences deployed* and billed monthly in arrears. This provides a simple billing model to understand and explain to customers.

*ShadowProtect® licences do not include an allowance for data storage in cloud data centers. Cloud data center storage represents an additional cost and is charged as per Avast Business Cloud Backup.

ABOUT AVAST BUSINESS

- 256-bit AES encryption at device level
- 256-bit AES encryption at data center
- 128-bit SSL encryption in transit
- Private Cloud, fully redundant data centers
- Secure user password enforcement
- Compatible with existing firewalls

ABOUT AVAST BUSINESS

The Avast Business solutions secure, simplify and optimize the IT experience for small and medium-sized businesses worldwide. As a business unit of Avast Software, channel partners and their end customers gain the confidence of working with a company that is uniquely positioned in the security and managed services market.

Serving over 400 million people and businesses, each device Avast protects and secures acts as a sensor, providing us unparalleled insight into what is happening real-time in our users' world through their connected technologies. Our threat detection network is among the most advanced in the world, using machine learning and artificial intelligence technologies to detect and stop threats in real time. This gives us unprecedented

insight into the lifecycle of cybersecurity attacks, malware, phishing, ransomware and data breaches to deliver the most comprehensive protection against cybercrime to date while delivering products that are easy to purchase, onboard and implement with high-performance.

Avast Business is dedicated to the channel and has a comprehensive partner program in place to support partners with tools and knowledge to successfully position and sell the Avast Business products, effectively secure SMBs, and enable profitable channel growth. Partners can access cloud and hosted services for their end customers.