

# **Avast® Business Cloud Backup**

When protecting your customers is this easy

We all know how important it is to keep information backed up, but with constant time pressures, few remember to do so regularly. Avast Business Cloud Backup helps protect your customers' data with a secure, automated backup process that is quick to deploy, easy to manage and delivers a range of options including how often the backup takes place and what data to capture.

# Easy management

Avast Business Cloud Backup's full integration with the Avast Business CloudCare portal enables you to proactively manage your customers' data storage needs. Alerts and reports keep you informed about the backup status of your customers' devices while corrective actions, such as restart backup or restore data, can be carried out quickly and easily.

# Pay as you go

As with all Avast Business CloudCare services, you only pay for what you use. Avast Business Cloud Backup is charged in arrears based on the amount of storage a customer has used. With no hidden fees, you can provide a service that is cost-effective and easy to understand.

## Protect customer data

It's crucial that customers know their data is secure. With Avast Business Cloud Backup, data is protected both in-transit and at rest using three-tier encryption. Avast Business Cloud Backup data centers also have ISO9001 and ISO27001 certification giving customers peace of mind that their data won't be compromised.

# Restore and backup anytime

Set schedules to automatically back up data whenever a device is connected to the Internet. Should the worst happen, customer data can be restored on-demand ensuring the impact of any data loss is minimized.

# **FEATURES**

#### THREE SIMPLE INSTALLATION OPTIONS

The latest Avast Business Cloud Backup service can be deployed remotely, by email invitation, .EXE or .MSI installation package or real-time deployment from the cloud.

## SIMPLE POLICY SETUP

Use the out-of-the-box policy or customize requirements including how often backups take place and what types and size of data files are captured.

#### **ALERTS**

Set up alerts for your customers and receive emails with any backups that have failed, missed their schedule or have been successfully completed.



#### **DATA REPORTING**

Generate real-time reports on stored data usage, individual device usage, backup plans, history and much more.

#### VIEW AND RESTORE FILES ANYTIME

If data is lost or becomes corrupt, backed up data can be viewed and restored directly from the Avast Business CloudCare portal.

#### **SQL AND EXCHANGE BACK UP**

Backup and restore SQL 2008 and 2012 databases, Exchange 2003, 2007, 2010 and 2013 mailbox databases from the Avast Business CloudCare portal.

#### **PROTECT SERVERS**

ShadowProtect® enables you to image and back up servers to protect against hardware failures, lost information or even issues that arise with a location move.

## **CLOUDCARE ARCHITECTURE**

- 256-bit AES encryption at device level
- 128-bit SSL encryption in transit
- 256-bit AES encryption at data centers
- Private Cloud, fully redundant data centers
- Secure user password enforcement
- Compatible with existing firewalls
- Log in to CloudCare using your Apple iPhone<sup>™</sup> & iPad<sup>™</sup> with our CloudCare app

## **ABOUT AVAST BUSINESS**

The Avast Business solutions secure, simplify and optimize the IT experience for small and medium-sized businesses worldwide. As a business unit of Avast Software, channel partners and their end customers gain the confidence of working with a company that is uniquely positioned in the security and managed services market.

Serving over 400 million people and businesses, each device Avast protects and secures acts as a sensor, providing us unparalleled insight into what is happening real-time in our users' world through their connected technologies. Our threat detection network is among the most advanced in the world, using machine learning and artificial intelligence technologies to detect and stop threats in real time. This gives us unprecedented insight into the lifecycle of cybersecurity attacks, malware,

phishing, ransomware and data breaches to deliver the most comprehensive protection against cybercrime to date while delivering products that are easy to purchase, onboard and implement with high-performance.

Avast Business is dedicated to the channel and has a comprehensive partner program in place to support partners with tools and knowledge to successfully position and sell the Avast Business products, effectively secure SMBs, and enable profitable channel growth. Partners can access cloud and hosted services for their end customers.