

# Release Notes: Avast Business CloudCare (November 26, 2019)

CloudCare Agent version: 4.17 - No change

Cloud Backup Client version: 7.4.1 – No change

Antivirus Client version: 19.6 – No change

Console version: 5.1

## **Release Summary**

This release focuses on improvements and resolving numerous bug fixes within the console and services, namely new Patch Management Reports and schedules, new service renewal/expiration alerts, shut down/backup actions, and an updated alert heat map.

#### Features & Enhancements

Below are a list of new features and enhancements to our console and client.

#### **New Patch Management Reports**

There are 3 new Patch Management Reports available under the customer reports section.

- Patch Scan Summary Device name, Policy, Group, Operating System, Missing Patches and Last Patch Scan Date are displayed
- Patch Deployment Summary Device name, Policy, Group, Operating System, Deployed Patches, Failed Patches with graphical summary are displayed
- Missing Patches by Severity Patch name, Vendor, Bulletin ID, Severity, Release Date, Missing Count with a graphical summary are displayed

All of the above reports can be scheduled. The Patch Management Service will be available in other reports like: Active Trial Report, Billing and Subscription Summary Report, Customer and License Summary Report, Service Overview Report and Executive Summary Report, plus Report Filters.

#### New Service Renewal/Expiration Alerts

There are 4 new Alerts available under the customer Alerts section.

- Service Will Auto-Renew Severity: Low, Threshold: 2 weeks and No Suppression
- Service Will Expire Severity: Medium, Threshold: 2 weeks and No Suppression
- Service Has Renewed Severity: Low, No Threshold and No Suppression
- Service Has Expired Severity: High, No Threshold and No Suppression



#### New Scan, Shut Down and Backup Actions

There are 3 new Actions available under the customer Devices section. You can simply select multiple devices (checkboxes) and you will see a menu with actions:

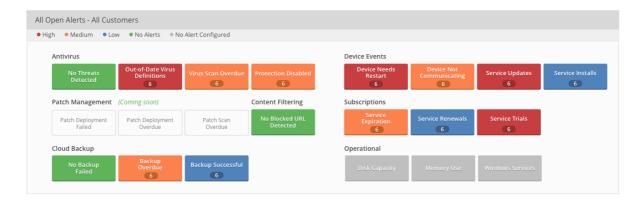
- Run Patch Scan You can start a Patch Scan for whole company or individual devices
- Shut Down You can Shut down individual or multiple devices
- Backup You can start a Backup on individual or multiple devices





#### **Updated Alert Heat Map**

We have updated the Alert Heat Map in the Partner and Customer Dashboard. We have reorganized and categorized the alerts for better visibility with alert statuses.



#### **Error Feedback**

We have added some additional information to confirmation/saving prompts when making a change to policy settings/alerts that relate to Patch Management if that change could not be saved.



### **Updated Web Help**

Updates have been made to our Help section in the CloudCare Platform. We're using a different help system that provides a main page for the most frequently requested information, new menus and links to our release notes.

## **Resolved Issues**

[CC-5805]	Fixed issue with uploading of company logo to the reports section.
[CC-7897]	Correct icon is now showing in the breadcrumbs when you go to the device details page for a Network Location device.
[CC-7867]	We removed the New label from the Subscription Summary Report.
[CC-7936]	Fixed issue with Alerts for CloudCare Uninstalled not showing in the platform.
[CC-8160]	Fixed issue with Secure Web Gateway – Web Activity Report title.
[CC-8169]	Fixed issue with Out-of-Date Version filter on the Customer Device List. The filter will work now.

## **Additional Information**

Localized CloudCare UI in all supported languages