

# Release Notes: Avast Business CloudCare (November 26, 2019)

**CloudCare Agent version: 4.17 – No change**

**Cloud Backup Client version: 7.4.1 – No change**

**Antivirus Client version: 19.6 – No change**

**Console version: 5.1**

## Release Summary

This release focuses on improvements and resolving numerous bug fixes within the console and services, namely new Patch Management Reports and schedules, new service renewal/expiration alerts, shut down/backup actions, and an updated alert heat map.

## Features & Enhancements

Below are a list of new features and enhancements to our console and client.

### New Patch Management Reports

There are 3 new Patch Management Reports available under the customer reports section.

- Patch Scan Summary – Device name, Policy, Group, Operating System, Missing Patches and Last Patch Scan Date are displayed
- Patch Deployment Summary – Device name, Policy, Group, Operating System, Deployed Patches, Failed Patches with graphical summary are displayed
- Missing Patches by Severity – Patch name, Vendor, Bulletin ID, Severity, Release Date, Missing Count with a graphical summary are displayed

All of the above reports can be scheduled. The Patch Management Service will be available in other reports like: Active Trial Report, Billing and Subscription Summary Report, Customer and License Summary Report, Service Overview Report and Executive Summary Report, plus Report Filters.

### New Service Renewal/Expiration Alerts

There are 4 new Alerts available under the customer Alerts section.

- Service Will Auto-Renew – Severity: Low, Threshold: 2 weeks and No Suppression
- Service Will Expire – Severity: Medium, Threshold: 2 weeks and No Suppression
- Service Has Renewed – Severity: Low, No Threshold and No Suppression
- Service Has Expired – Severity: High, No Threshold and No Suppression

## New Scan, Shut Down and Backup Actions

There are 3 new Actions available under the customer Devices section. You can simply select multiple devices (checkboxes) and you will see a menu with actions:

- Run Patch Scan – You can start a Patch Scan for whole company or individual devices
- Shut Down – You can Shut down individual or multiple devices
- Backup – You can start a Backup on individual or multiple devices

View:  Last Updated: 11/15/2019 02:30 PM

Filter by:

Show:  1 - 1 of 1

<input checked="" type="checkbox"/>	Device/Description	Group	Endpoint Protection	Network Security	Data Protection	Remote Support	CloudCare Agent
<input checked="" type="checkbox"/>	PRGA-005161	Default	<input checked="" type="checkbox"/>	--	--	Install	Install
							4.17.260

1 device selected.

## Updated Alert Heat Map

We have updated the Alert Heat Map in the Partner and Customer Dashboard. We have reorganized and categorized the alerts for better visibility with alert statuses.

All Open Alerts - All Customers

● High ● Medium ● Low ● No Alerts ● No Alert Configured

<b>Antivirus</b> <input checked="" type="checkbox"/> No Threats Detected <input checked="" type="checkbox"/> Out-of-Date Virus Definitions (6) <input checked="" type="checkbox"/> Virus Scan Overdue (6) <input checked="" type="checkbox"/> Protection Disabled (6)	<b>Device Events</b> <input checked="" type="checkbox"/> Device Needs Restart (6) <input checked="" type="checkbox"/> Device Not Communicating (6) <input checked="" type="checkbox"/> Service Updates (6) <input checked="" type="checkbox"/> Service Installs (6)
<b>Patch Management (Coming soon)</b> <input type="checkbox"/> Patch Deployment Failed <input type="checkbox"/> Patch Deployment Overdue <input type="checkbox"/> Patch Scan Overdue	<b>Content Filtering</b> <input checked="" type="checkbox"/> No Blocked URL Detected
<b>Cloud Backup</b> <input checked="" type="checkbox"/> No Backup Failed <input checked="" type="checkbox"/> Backup Overdue (6) <input checked="" type="checkbox"/> Backup Successful (6)	<b>Subscriptions</b> <input checked="" type="checkbox"/> Service Expiration (6) <input checked="" type="checkbox"/> Service Renewals (6) <input checked="" type="checkbox"/> Service Trials (6)
	<b>Operational</b> <input type="checkbox"/> Disk Capacity <input type="checkbox"/> Memory Use <input type="checkbox"/> Windows Services

## Error Feedback

We have added some additional information to confirmation/saving prompts when making a change to policy settings/alerts that relate to Patch Management if that change could not be saved.

## Updated Web Help

Updates have been made to our Help section in the CloudCare Platform. We're using a different help system that provides a main page for the most frequently requested information, new menus and links to our release notes.

## Resolved Issues

[CC-5805]	Fixed issue with uploading of company logo to the reports section.
[CC-7897]	Correct icon is now showing in the breadcrumbs when you go to the device details page for a Network Location device.
[CC-7867]	We removed the New label from the Subscription Summary Report.
[CC-7936]	Fixed issue with Alerts for CloudCare Uninstalled not showing in the platform.
[CC-8160]	Fixed issue with Secure Web Gateway – Web Activity Report title.
[CC-8169]	Fixed issue with Out-of-Date Version filter on the Customer Device List. The filter will work now.

## Additional Information

**Localized CloudCare UI** in all supported languages