

Release Notes: Avast Business CloudCare (March 18, 2020)

CloudCare Agent version: 4.19 – No change Cloud Backup Client version: 7.4.1 – No change Antivirus Client version: 19.6 – No change Console version: 5.4

Release Summary

This release focuses on improvements and resolving numerous bug fixes within the console. We have updated the way master alerts status are seen at the customer level, added password options for the client device, and fixed numerous bugs.

Features & Enhancements

Below are a list of enhancements and bug fixes to our console.

Password Options

Password configuration options will be available in the policies; however, they require Avast Business Antivirus client version 20.1, which will be released in the coming weeks.

There will now be some additional password protection policy options via the console to the client 20.1 which include:

- "General program access" corresponds to the current item "Protect everything (Settings and general program access)" in AvastUI
- "Program settings" corresponds to the current item "Protect only Settings" in AvastUI
- "Protection control" password is required for disabling all the shields in the "Avast shields control" resp. in "Protection \ Core Shields" section of AvastUI if it isn't remotely disabled
- "Protection settings" password is required for access into the "Protection \ Settings" section of AvastUI
- "Scan control" password is required for access into the "Protection \ Virus Scans" section of AvastUI
- "Scan settings" password is required for access into the "Settings \ Protection \ Virus Scans" section of AvastUI
- "Update control" password is required for access into the "Settings \ General \ Update" section of AvastUI
- "Virus Chest control" password is required for access into the "Protection \ Virus chest" section of AvastUI
- "Firewall settings" password is required for access into the "Protection \ Firewall" section of AvastUI



Master Alerts Customer Dashboard

Master Alerts are now shown as green on the Customer Dashboard when enabled for that customer. Previously, only triggered Master Alerts would show up on the Customer Dashboard.

Updated Web Help

Updates have been made to our Help section in the CloudCare Platform.

Resolved Issues

[CC-5735]	Fixed issue with fresh action and spinners that show when expanding a customer group within the customer device list.
[CC-7334]	Fixed issue with new valid Antivirus Exclusions that were added and showing as invalid in the exclusions list.
[CC-8877]	Fixed issue with some new installations of Antivirus service including Software Updater component which is no longer supported.
[CC-8881]	Fixed issue with alert counts being reported incorrectly on the customer list.
[CC-8885]	Fixed issue with partners being able to access and modify self-managed devices and customer policies.
[CC-8969]	When uninstalling the patch service and reinstalling the service again, the installation will no longer fail.
[CC-8992]	Fixed issue with Threat Detected alert email not showing complete data about the threat.

Additional Information

Localized CloudCare UI in all supported languages