

# Release Notes: Avast Business CloudCare (May 27, 2020)

## CloudCare Agent version:

- Windows: 4.20
- Mac: 6.2.0 – No change

## Cloud Backup Client version: 7.4.1 – No change

## Antivirus Client version:

- Windows: 20.2
- Mac: 14.4 – No change

## Console version: 5.6

## Release Summary

This release focuses on a new Avast Business Antivirus 20.2 client release, improvements and resolving numerous bug fixes within the console.

## Features & Enhancements

Below are a list of enhancements and bug fixes to our console.

### Antivirus 20.2 for Windows

This new version focuses on numerous bugs fixes and a new botnet protection feature which is part of the Web Shield component. Can also be turned on/off within the CloudCare policy, this feature is **OFF** by default.

- Botnet protection – protects devices from botnet attacks using and can close/block connections.

20.2 bug fixes are listed below. The AV 20.2 upgrade will require devices to be restarted.

### Windows Agent 4.20

This agent includes Spanish language support as well as bug fixes and security enhancements. Agent 4.20 no longer supports TLS 1.0/1.1 and requires TLS 1.2 for SSL encryption.

### SIG Provisioning

You will now be able to provision Secure Internet Gateway through the Account > Services page without having to contact your account manager.

## Language Update

Spanish language will be available as a new language in the CloudCare platform.

## License Conversion Tool

Starting July 27 2020, we will retire the license conversion tool. This tool allows you to convert your AVG Business Edition licenses to be used and managed through the CloudCare platform. But don't worry, this change will not impact your existing converted AVG licenses.

### *What about licenses that haven't converted yet?*

If you have AVG licenses in CloudCare that have not been converted yet, we strongly recommend that you convert them as soon as possible. You will not be able to convert your licenses after July 27, 2020. Furthermore, for any non-converted licenses, you can still continue to use them in your AVG Business edition product.

## Autotask Integration

Starting June 27 2020, we will also be retiring the integration with Autotask. If you were receiving your Avast Business billing through Autotask, you will now need to review your invoices directly in CloudCare.

## Updated Web Help

Updates have been made to our Help section in the CloudCare Platform.

## Resolved Issues Platform

[CC-9281]	Added subdomain support for SWG split DNS.
[CC-9022]	Fixed issue with alert icon showing on breadcrumb after alerts have been acknowledged.
[CC-9170]	Fixed issue with Export of Device Overview Report showing information in the wrong columns.
[CC-9199]	Fixed issue with incorrect invoice format for Central European partners.
[CC-9256]	Fixed issue with Mac OS X components (File Shield, Web Shield, Email Shield) showing that they could be configured to be installed or not installed. All 3 of these components have to be installed and the text now reflects this.
[CC-9287]	Fixed issue with incorrect IP Address displayed on the Device Details page.

[CC-9296]	Fixed issue with the Devices with Threat Detection and List of Infected Devices reports not showing any data for some partners.
[CC-9324]	Fixed issue with some slow partner dashboard load times.
[CC-9351]	Fixed issue with partner account profile not loading information correctly.

## Resolved Issues Antivirus 20.2

- Fixed problem with logs not correctly rotating (logs had hundreds of MB in some cases)
- Fixed crash in network stream filter
- Fixed crash in browser cleanup
- Fixed problem with crashing Behavior Shield, during running RanSim test
- Fixed possible deadlock of User Interface
- Fixed double clicking toaster to close it
- Fixed issue with mailshield not running
- “Reboot” got the boot - A redundant reboot message was fixed
- Firewall fix - Changing your Firewall settings will now actually change your Firewall settings
- Passive Mode fix - Turning on or off Passive Mode no longer shows an infinitely spinning circle
- Fixed possible rare condition during reinstall

## Additional Information

**Localized CloudCare UI** in all supported languages